

## GENERAL PRACTITIONERS

- **Dr Shamima Akhter** MBBS FRACGP  
Women's Health
- **Dr Carl Allen** MBBS MPH DipDerm  
Men's Health
- **Dr Sanjay Rajan** MBBS FRACGP MRCGP  
Occupational Health
- **Dr Barbara Cyrta** MBBS FRACGP  
Womens' Health
- **Dr Kyaw Aung** MBBS  
General Medicine
- **Dr Saima Khalid** MBBS FRACGP MRCGP DFSRH  
Womens Health
- **Dr Mary Joseph** MBBS  
Women's Health
- **Dr Michael Davis** MBBS MMed MTeach  
**MAppSc BE(Hons)** Skin Cancer
- **Dr Nalini Dissanayake** MBBS FRACGP  
Seniors Health
- **Dr Aliya Begum** MBBS FRACGP  
Mental Health
- **Dr Karishma Zobair** MBBS  
Women's Health
- **Dr Abdullah Zobair** MBBS FRNZCGP FRACGP  
Skin Cancer, Mens Health
- **Dr Nay Lin** MBBS FRACGP  
Rail Medicals, Men's Health, General Medicine
- **Dr Yuya Naing** MBBS FRACGP DRANZCOG  
Women's Health
- **Dr Harry Tun** MBBS FRACGP  
General Medicine, Skin Cancer
- **Dr Saw Tin** MBBS FRACGP  
Women's Health, General Medicine
- **Dr Rodney Marks** MBCHB FRACGP  
Skin Cancer
- **Dr Zachary Pollard** MD, BEXSc (Hons)  
General Medicine

## YOUR RIGHTS

If you have any feedback or a problem, we would like to hear about it. Please feel free to talk to the Practice Manager or the reception staff. You may prefer to write to us or use the suggestion box. We take your concerns, suggestions and complaints seriously, however if you wish to take the matter further and feel that you need to discuss the matter outside of the surgery. You can contact: NSW Healthcare Complaints Commission Locked Bag 18, Strawberry Hills, NSW 2012 P: 1800 043 159 E: [hccc@hccc.nsw.gov.au](mailto:hccc@hccc.nsw.gov.au)

## MANAGING YOUR PERSONAL HEALTH INFORMATION

All personal health information is confidential but sometimes it is necessary to release information to other institutions e.g. Hospital, other Doctors, life insurance companies, Workcover etc. This information will not be released without your prior consent except in the case of serious medical emergency. Staff employed by Miranda Medical Centre, are also bound to strict confidentiality agreements.

## SKIN CANCER CLINIC

A number of Doctors at our practice are qualified in the field of skin cancer medicine. Our Doctors can perform skin cancer checks and all procedures take place in our full equipped sterile treatment room.

## COMMUNICATING VIA EMAIL

Our preferred method of communication is via telephone. We do not encourage patients to correspond via email.

## AFTER HOURS

For afterhours assistance please phone: Sydney Medical Service Co-operative Ltd **1300 466 347**

Our practice has an after-hours Doctor on call Monday to Friday 8:00pm-11:00pm



**Miranda**  
**MEDICAL CENTRE**

## OPENING HOURS

7 days a week: 8:00am-8:00pm  
Our friendly staff will assist you when making your appointment and give you the exact days and times your Doctor works.

## FEE STRUCTURE

A fee will be charged for all new patients and patients that have not attended in the last 12 months. This is a one off fee and all other appointments for the rest of the year are fully bulk billed. All existing patients are bulk billed for all eligible services.

Fees will apply for employment medicals, recreational medicals and insurance medicals and we offer very competitive rates for these. Please ask our reception staff for further information.

## APPOINTMENTS

In our centre General Practitioners, Radiology and Pathology are a walk-in service - no appointment is necessary.

Longer appointments are available for patients on request. Please let our reception staff know if you need a longer appointment.

Appointments are required for our Allied Health Professionals and Specialists.

## MIRANDA MEDICAL CENTRE

573 Kingsway | Miranda | NSW | 2228  
P: 02 9540 1044 | F: 02 9526 1343  
W: [www.mirandamedicalcentre.com.au](http://www.mirandamedicalcentre.com.au)

## Visiting Specialists

General Surgeon – Dr Prem Kumar  
Geriatrician/Physician – Dr Tony Youssef  
Orthopaedic Surgeon – Dr Stephen Rimmer  
Rehab/Pain Medicine – Dr Nazneen Akhter

## On Site Allied Health and Services

Psychologist – Adrian Hall  
Psychologist – Raquel Hara  
Podiatrist – Kathryn McKelvey  
Physiotherapist – IMOVE  
Chiropractor – Zak Mikulic  
Exercise Physiologist – Zak Mikulic  
Dr Abhay Kohli - Dentist  
Pathology  
X-ray

## Our Services

Acute Disease Management  
Mental Health & Management Care Plans  
Chronic Diseases Management Care Plans  
Skin Cancer Checks and Procedures  
Travel Vaccinations & advice  
Sexual Health Checks  
Flu Vaccinations  
ECG  
Workcover  
Cervical screening  
Implanon Insertions & Removals  
Men, Women and Children's Health  
Minor procedures  
Immunisations  
Annual Health Checks  
Pre-employment, Driver's and Insurance Medicals

## COMMUNICATING WITH YOU

Your Doctor is available by telephone; however calls to the Doctor can sometimes inconvenience patients while having their consultation. In some cases, the nurse or receptionist may be able to assist you.

If your call is urgent you will be put through to the Nurse and will be triage accordingly.

Messages may be left for the attention of the Doctor and will be returned as soon as possible.

Please note this practice does not use emails to communicate with our patients.

## INTERPRETER SERVICES

National Relay Service (NRS)  
*For patients with a hearing/communication impairment*  
**Phone: 133 677**

Translating and Interpreting Service (TIS)  
*For patients who speak languages other than English and require the services of an Interpreter*  
**Phone: 131 450**

Please refer to the posters and brochures in our reception area.

## HOME VISITS

Home visits can be made if you are a patient of this practice who live in a radius of 10 kms of the practice and are physically unable to come to the practice.

It is best to phone early in the day if a home visit is required.

**For urgent medical attention please call 000**

## REMINDER SYSTEM

Our practice is committed to preventive care and participates in National/State reminder systems. We offer a reminder system for cervical screening, immunisations, blood tests and other preventive health services appropriate to your care.

If you do not wish to be part of this system, please advise our reception staff.

## REFERRALS

We prefer to discuss your condition with you before referring to a specialist.

If you have previously seen a particular specialist for an ongoing problem and require a repeat referral, please advise our receptionist.

## TEST RESULTS

Test results require an appointment with your Doctor.

Your Doctor will ask you to return for the results of a test rather than telephone.

On some occasions your Doctor may feel it's suitable to give the results over the phone. In this case the Doctor will ask you to phone for the results.

## SCRIPTS

If you need repeat scripts, we ask that you present to the centre to see your Doctor so that the medical condition for which the scripts are written can be checked.

## CANCELLATIONS

If you are unable to attend an appointment, please contact the practice at least four hours before the appointed time, so that we can re-book the appointment and make another appointment for you.